SAFETY DATA SHEET

Date of issue/Date of revision 12 March 2022

Version 6.12

Section 1. Identification

Product code : 00329011

Product name : HI-TEMP 1027 LIGHT GRAY

Product type : Liquid.

Relevant identified uses of the substance or mixture and uses advised against

Product use : Coating.
Professional applications, Used by spraying.

Supplier's details : PPG Industries (Singapore) Pte. Ltd., No. 1 Tuas Basin Close, Singapore 638803.
Tel +65 68653737

Emergency telephone number (with hours of operation) : CHEMTREC +(65)-31581349 (CCN 17704)

Section 2. Hazards identification

Classification of the substance or mixture : FLAMMABLE LIQUIDS - Category 3
CARCINOGENICITY - Category 2
AQUATIC HAZARD (LONG-TERM) - Category 2

GHS label elements, including precautionary statements

Hazard pictograms :



Signal word : Warning

Hazard statements : Flammable liquid and vapor.
Suspected of causing cancer.
Toxic to aquatic life with long lasting effects.

Precautionary statements

Prevention : Obtain special instructions before use. Wear protective gloves, protective clothing and eye or face protection. Keep away from heat, hot surfaces, sparks, open flames and other ignition sources. No smoking. Use explosion-proof electrical, ventilating or lighting equipment. Use non-sparking tools. Take action to prevent static discharges. Avoid release to the environment.

Response : Collect spillage. IF exposed or concerned: Get medical advice or attention.

Storage : Store in a well-ventilated place. Keep cool.

Section 2. Hazards identification

Disposal : Dispose of contents and container in accordance with all local, regional, national and international regulations.

Other hazards which do not result in classification : Prolonged or repeated contact may dry skin and cause irritation.

Section 3. Composition/information on ingredients

Substance/mixture : Mixture

CAS number/other identifiers

CAS number : Not applicable.
EC number : Mixture.

Ingredient name	%	CAS number
Solvent naphtha (petroleum), heavy arom.	10 - <20	64742-94-5
dimethyl carbonate	3 - <5	616-38-6
xylene	3 - <5	1330-20-7
trizinc bis(orthophosphate)	3 - <5	7779-90-0
zinc oxide	1 - <3	1314-13-2
ethylbenzene	1 - <3	100-41-4
toluene	1 - <3	108-88-3
naphthalene	1 - <3	91-20-3

There are no additional ingredients present which, within the current knowledge of the supplier and in the concentrations applicable, are classified as hazardous to health or the environment and hence require reporting in this section.

Occupational exposure limits, if available, are listed in Section 8.

SUB codes represent substances without registered CAS Numbers.

Section 4. First aid measures

Description of necessary first aid measures

Eye contact : Remove contact lenses, irrigate copiously with clean, fresh water, holding the eyelids apart for at least 10 minutes and seek immediate medical advice.

Inhalation : Remove to fresh air. Keep person warm and at rest. If not breathing, if breathing is irregular or if respiratory arrest occurs, provide artificial respiration or oxygen by trained personnel.

Skin contact : Remove contaminated clothing and shoes. Wash skin thoroughly with soap and water or use recognized skin cleanser. Do NOT use solvents or thinners.

Ingestion : If swallowed, seek medical advice immediately and show this container or label. Keep person warm and at rest. Do NOT induce vomiting.

Most important symptoms/effects, acute and delayed

Potential acute health effects

Eye contact : No known significant effects or critical hazards.

Inhalation : No known significant effects or critical hazards.

Skin contact : Defatting to the skin. May cause skin dryness and irritation.

Section 4. First aid measures

Ingestion : No known significant effects or critical hazards.

Over-exposure signs/symptoms

Eye contact : No specific data.

Inhalation : No specific data.

Skin contact : Adverse symptoms may include the following:
irritation
dryness
cracking

Ingestion : No specific data.

Indication of immediate medical attention and special treatment needed, if necessary

Notes to physician : Treat symptomatically. Contact poison treatment specialist immediately if large quantities have been ingested or inhaled.

Specific treatments : No specific treatment.

Protection of first-aiders : No action shall be taken involving any personal risk or without suitable training. It may be dangerous to the person providing aid to give mouth-to-mouth resuscitation.

See toxicological information (Section 11)

Section 5. Fire-fighting measures

Extinguishing media

Suitable extinguishing media : Use dry chemical, CO_2, water spray (fog) or foam.

Unsuitable extinguishing media : Do not use water jet.

Specific hazards arising from the chemical : Flammable liquid and vapor. Runoff to sewer may create fire or explosion hazard. In a fire or if heated, a pressure increase will occur and the container may burst, with the risk of a subsequent explosion. This material is toxic to aquatic life with long lasting effects. Fire water contaminated with this material must be contained and prevented from being discharged to any waterway, sewer or drain.

Hazardous thermal decomposition products : Decomposition products may include the following materials:
carbon oxides
phosphorus oxides
halogenated compounds
metal oxide/oxides
Formaldehyde.

Special protective actions for fire-fighters : Promptly isolate the scene by removing all persons from the vicinity of the incident if there is a fire. No action shall be taken involving any personal risk or without suitable training. Move containers from fire area if this can be done without risk. Use water spray to keep fire-exposed containers cool.

Special protective equipment for fire-fighters : Fire-fighters should wear appropriate protective equipment and self-contained breathing apparatus (SCBA) with a full face-piece operated in positive pressure mode.

Section 6. Accidental release measures

Personal precautions, protective equipment and emergency procedures

For non-emergency personnel : No action shall be taken involving any personal risk or without suitable training. Evacuate surrounding areas. Keep unnecessary and unprotected personnel from entering. Do not touch or walk through spilled material. Shut off all ignition sources. No flares, smoking or flames in hazard area. Avoid breathing vapor or mist. Provide adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Put on appropriate personal protective equipment.

For emergency responders : If specialized clothing is required to deal with the spillage, take note of any information in Section 8 on suitable and unsuitable materials. See also the information in "For non-emergency personnel".

Environmental precautions : Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers. Inform the relevant authorities if the product has caused environmental pollution (sewers, waterways, soil or air). Water polluting material. May be harmful to the environment if released in large quantities. Collect spillage.

Methods and materials for containment and cleaning up

Small spill : Stop leak if without risk. Move containers from spill area. Use spark-proof tools and explosion-proof equipment. Dilute with water and mop up if water-soluble. Alternatively, or if water-insoluble, absorb with an inert dry material and place in an appropriate waste disposal container. Dispose of via a licensed waste disposal contractor.

Large spill : Stop leak if without risk. Move containers from spill area. Use spark-proof tools and explosion-proof equipment. Approach release from upwind. Prevent entry into sewers, water courses, basements or confined areas. Wash spillages into an effluent treatment plant or proceed as follows. Contain and collect spillage with non-combustible, absorbent material e.g. sand, earth, vermiculite or diatomaceous earth and place in container for disposal according to local regulations (see Section 13). Dispose of via a licensed waste disposal contractor. Contaminated absorbent material may pose the same hazard as the spilled product. Note: see Section 1 for emergency contact information and Section 13 for waste disposal.

Section 7. Handling and storage

Precautions for safe handling

Protective measures : Put on appropriate personal protective equipment (see Section 8). Avoid exposure - obtain special instructions before use. Do not handle until all safety precautions have been read and understood. Do not get in eyes or on skin or clothing. Do not ingest. Avoid breathing vapor or mist. Avoid release to the environment. Use only with adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Do not enter storage areas and confined spaces unless adequately ventilated. Keep in the original container or an approved alternative made from a compatible material, kept tightly closed when not in use. Store and use away from heat, sparks, open flame or any other ignition source. Use explosion-proof electrical (ventilating, lighting and material handling) equipment. Use only non-sparking tools. Take precautionary measures against electrostatic discharges. Empty containers retain product residue and can be hazardous. Do not reuse container.

Section 7. Handling and storage

Advice on general occupational hygiene : Eating, drinking and smoking should be prohibited in areas where this material is handled, stored and processed. Workers should wash hands and face before eating, drinking and smoking. Remove contaminated clothing and protective equipment before entering eating areas. See also Section 8 for additional information on hygiene measures.

Conditions for safe storage, including any incompatibilities : Store between the following temperatures: 0 to 35°C (32 to 95°F). Store in accordance with local regulations. Store in a segregated and approved area. Store in original container protected from direct sunlight in a dry, cool and well-ventilated area, away from incompatible materials (see Section 10) and food and drink. Store locked up. Eliminate all ignition sources. Separate from oxidizing materials. Keep container tightly closed and sealed until ready for use. Containers that have been opened must be carefully resealed and kept upright to prevent leakage. Do not store in unlabeled containers. Use appropriate containment to avoid environmental contamination. See Section 10 for incompatible materials before handling or use.

Section 8. Exposure controls/personal protection

Control parameters

Occupational exposure limits

Ingredient name	Exposure limits
xylene	**Workplace Safety and Health Act (Singapore, 2/2006).** PEL (short term): 651 mg/m³ 15 minutes. PEL (short term): 150 ppm 15 minutes. PEL (long term): 434 mg/m³ 8 hours. PEL (long term): 100 ppm 8 hours.
zinc oxide	**Workplace Safety and Health Act (Singapore, 2/2006).** PEL (long term): 10 mg/m³ 8 hours. Form: Dust PEL (short term): 10 mg/m³ 15 minutes. Form: Fume PEL (long term): 5 mg/m³ 8 hours. Form: Fume
ethylbenzene	**Workplace Safety and Health Act (Singapore, 2/2006).** PEL (short term): 543 mg/m³ 15 minutes. PEL (short term): 125 ppm 15 minutes. PEL (long term): 434 mg/m³ 8 hours. PEL (long term): 100 ppm 8 hours.
toluene	**Workplace Safety and Health Act (Singapore, 2/2006).** PEL (long term): 188 mg/m³ 8 hours. PEL (long term): 50 ppm 8 hours.
naphthalene	**Workplace Safety and Health Act (Singapore, 2/2006).** PEL (short term): 79 mg/m³ 15 minutes. PEL (short term): 15 ppm 15 minutes. PEL (long term): 52 mg/m³ 8 hours.

Section 8. Exposure controls/personal protection

	PEL (long term): 10 ppm 8 hours.

Recommended monitoring procedures : If this product contains ingredients with exposure limits, personal, workplace atmosphere or biological monitoring may be required to determine the effectiveness of the ventilation or other control measures and/or the necessity to use respiratory protective equipment. Reference should be made to appropriate monitoring standards. Reference to national guidance documents for methods for the determination of hazardous substances will also be required.

Appropriate engineering controls : Use only with adequate ventilation. Use process enclosures, local exhaust ventilation or other engineering controls to keep worker exposure to airborne contaminants below any recommended or statutory limits. The engineering controls also need to keep gas, vapor or dust concentrations below any lower explosive limits. Use explosion-proof ventilation equipment.

Environmental exposure controls : Emissions from ventilation or work process equipment should be checked to ensure they comply with the requirements of environmental protection legislation. In some cases, fume scrubbers, filters or engineering modifications to the process equipment will be necessary to reduce emissions to acceptable levels.

Individual protection measures

Hygiene measures : Wash hands, forearms and face thoroughly after handling chemical products, before eating, smoking and using the lavatory and at the end of the working period. Appropriate techniques should be used to remove potentially contaminated clothing. Wash contaminated clothing before reusing. Ensure that eyewash stations and safety showers are close to the workstation location.

Eye/face protection : Safety glasses with side shields.

Skin protection

Hand protection : Chemical-resistant, impervious gloves complying with an approved standard should be worn at all times when handling chemical products if a risk assessment indicates this is necessary. Considering the parameters specified by the glove manufacturer, check during use that the gloves are still retaining their protective properties. It should be noted that the time to breakthrough for any glove material may be different for different glove manufacturers. In the case of mixtures, consisting of several substances, the protection time of the gloves cannot be accurately estimated.

Gloves : For prolonged or repeated handling, use the following type of gloves:

May be used: nitrile rubber
Recommended: Chloroprene, polyvinyl alcohol (PVA), Viton®

Body protection : Personal protective equipment for the body should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product. When there is a risk of ignition from static electricity, wear anti-static protective clothing. For the greatest protection from static discharges, clothing should include anti-static overalls, boots and gloves.

Other skin protection : Appropriate footwear and any additional skin protection measures should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

Section 8. Exposure controls/personal protection

Respiratory protection : Respirator selection must be based on known or anticipated exposure levels, the hazards of the product and the safe working limits of the selected respirator. If workers are exposed to concentrations above the exposure limit, they must use appropriate, certified respirators. Use a properly fitted, air-purifying or air-fed respirator complying with an approved standard if a risk assessment indicates this is necessary.

Section 9. Physical and chemical properties

Appearance

Physical state : Liquid.

Color : Grayish-white.

Odor : Hydrocarbon.

pH : insoluble in water.

Boiling point : >37.78°C (>100°F)

Flash point : Closed cup: 24°C (75.2°F)

Evaporation rate : Highest known value: 3.22 (dimethyl carbonate) Weighted average: 1.88compared with butyl acetate

Flammability (solid, gas) : liquid

Vapor pressure : Highest known value: 7.6 kPa (56.8 mm Hg) (at 20°C) (dimethyl carbonate). Weighted average: 2.03 kPa (15.23 mm Hg) (at 20°C)

Vapor density : Highest known value: 3.7 (Air = 1) (xylene). Weighted average: 3.4 (Air = 1)

Relative density : 1.88

Bulk Density (g/cm³) : 1.902

Solubility : Insoluble in the following materials: cold water.

Auto-ignition temperature : Lowest known value: 220 to 250°C (428 to 482°F) (Solvent naphtha (petroleum), heavy arom.).

Viscosity : Kinematic (40°C (104°F)): >21 mm^2/s (>21 cSt)

Section 10. Stability and reactivity

Reactivity : No specific test data related to reactivity available for this product or its ingredients.

Chemical stability : The product is stable.

Possibility of hazardous reactions : Under normal conditions of storage and use, hazardous reactions will not occur.

Conditions to avoid : When exposed to high temperatures may produce hazardous decomposition products.

Incompatible materials : Keep away from the following materials to prevent strong exothermic reactions: oxidizing agents, strong alkalis, strong acids.

Section 10. Stability and reactivity

Hazardous decomposition products : Depending on conditions, decomposition products may include the following materials: carbon oxides phosphorus oxides halogenated compounds Formaldehyde. metal oxide/oxides

Section 11. Toxicological information

Information on toxicological effects

Acute toxicity

Product/ingredient name	Result	Species	Dose	Exposure
Solvent naphtha (petroleum), heavy arom.	LC50 Inhalation Dusts and mists	Rat	>5.2 mg/l	4 hours
	LD50 Oral	Rat	>5 g/kg	-
dimethyl carbonate	LC50 Inhalation Vapor	Rat	140000 mg/m³	4 hours
	LD50 Dermal	Rabbit	2.5 g/kg	-
	LD50 Oral	Rat	12.9 g/kg	-
xylene	LD50 Dermal	Rabbit	1.7 g/kg	-
	LD50 Oral	Rat	4.3 g/kg	-
trizinc bis(orthophosphate)	LC50 Inhalation Dusts and mists	Rat	>5.7 mg/l	4 hours
	LD50 Oral	Rat	>5000 mg/kg	-
zinc oxide	LC50 Inhalation Dusts and mists	Rat	>5700 mg/m³	4 hours
	LD50 Dermal	Rat	>2000 mg/kg	-
	LD50 Oral	Rat	>5000 mg/kg	-
ethylbenzene	LC50 Inhalation Vapor	Rat	17.8 mg/l	4 hours
	LD50 Dermal	Rabbit	17.8 g/kg	-
	LD50 Oral	Rat	3.5 g/kg	-
toluene	LC50 Inhalation Vapor	Rat	49 g/m³	4 hours
	LD50 Dermal	Rabbit	8.39 g/kg	-
	LD50 Oral	Rat	5580 mg/kg	-
naphthalene	LD50 Dermal	Rabbit	>20 g/kg	-
	LD50 Oral	Rat	490 mg/kg	-

Conclusion/Summary : There are no data available on the mixture itself.

Irritation/Corrosion

Product/ingredient name	Result	Species	Score	Exposure	Observation
xylene	Skin - Moderate irritant	Rabbit	-	24 hours 500 mg	-

Conclusion/Summary

Skin : There are no data available on the mixture itself.

Eyes : There are no data available on the mixture itself.

Respiratory : There are no data available on the mixture itself.

Sensitization

Conclusion/Summary

Skin : There are no data available on the mixture itself.

Respiratory : There are no data available on the mixture itself.

Mutagenicity

Conclusion/Summary : There are no data available on the mixture itself.

Carcinogenicity

Section 11. Toxicological information

Conclusion/Summary : There are no data available on the mixture itself.

Reproductive toxicity

Conclusion/Summary : There are no data available on the mixture itself.

Teratogenicity

Conclusion/Summary : There are no data available on the mixture itself.

Specific target organ toxicity (single exposure)

Name	Category	Route of exposure	Target organs
Solvent naphtha (petroleum), heavy arom.	Category 3	-	Narcotic effects
dimethyl carbonate	Category 3	-	Respiratory tract irritation
xylene	Category 3	-	Respiratory tract irritation
toluene	Category 3	-	Narcotic effects

Specific target organ toxicity (repeated exposure)

Name	Category	Route of exposure	Target organs
ethylbenzene	Category 2	-	hearing organs
toluene	Category 2	-	-
naphthalene	Category 2	-	-

Aspiration hazard

Name	Result
Solvent naphtha (petroleum), heavy arom.	ASPIRATION HAZARD - Category 1
xylene	ASPIRATION HAZARD - Category 1
ethylbenzene	ASPIRATION HAZARD - Category 1
toluene	ASPIRATION HAZARD - Category 1

Information on the likely routes of exposure : Not available.

Potential acute health effects

Eye contact : No known significant effects or critical hazards.

Inhalation : No known significant effects or critical hazards.

Skin contact : Defatting to the skin. May cause skin dryness and irritation.

Ingestion : No known significant effects or critical hazards.

Symptoms related to the physical, chemical and toxicological characteristics

Eye contact : No specific data.

Inhalation : No specific data.

Skin contact : Adverse symptoms may include the following:
irritation
dryness
cracking

Section 11. Toxicological information

Ingestion : No specific data.

Delayed and immediate effects and also chronic effects from short and long term exposure

Short term exposure

Potential immediate effects : Not available.

Potential delayed effects : Not available.

Long term exposure

Potential immediate effects : Not available.

Potential delayed effects : Not available.

Potential chronic health effects

General : Prolonged or repeated contact can defat the skin and lead to irritation, cracking and/or dermatitis.

Carcinogenicity : Suspected of causing cancer. Risk of cancer depends on duration and level of exposure.

Mutagenicity : No known significant effects or critical hazards.

Reproductive toxicity : No known significant effects or critical hazards.

Numerical measures of toxicity

Acute toxicity estimates

Route	ATE value
Oral	15519.07 mg/kg
Dermal	9542.03 mg/kg
Inhalation (vapors)	81.3 mg/l
Inhalation (dusts and mists)	10.15 mg/l

Other information :

Prolonged or repeated contact may dry skin and cause irritation. Sanding and grinding dusts may be harmful if inhaled. Repeated exposure to high vapor concentrations may cause irritation of the respiratory system and permanent brain and nervous system damage. Inhalation of vapor/aerosol concentrations above the recommended exposure limits causes headaches, drowsiness and nausea and may lead to unconsciousness or death. Contains a substance that may emit formaldehyde if stored beyond its shelf life and/or during cure at curing temperatures greater than 60C (140F). Avoid contact with skin and clothing.

Section 12. Ecological information

Toxicity

Section 12. Ecological information

Product/ingredient name	Result	Species	Exposure
Solvent naphtha (petroleum), heavy arom.	NOEL 0.48 mg/l Fresh water	Daphnia	21 days
dimethyl carbonate	Acute LC50 >100 mg/l	Fish	96 hours
trizinc bis(orthophosphate)	Acute LC50 0.112 mg/l	Fish	96 hours
	Chronic NOEC 0.026 mg/l	Fish	30 days
zinc oxide	Acute EC50 0.17 mg/l	Algae	72 hours
	Acute EC50 0.481 mg/l Fresh water	Daphnia - Daphnia magna - Neonate	48 hours
	Chronic NOEC 0.017 mg/l Fresh water	Algae	72 hours
ethylbenzene	Acute EC50 1.8 mg/l Fresh water	Daphnia	48 hours
	Chronic NOEC 1 mg/l Fresh water	Daphnia - Ceriodaphnia dubia	-

Conclusion/Summary : There are no data available on the mixture itself.

Persistence/degradability

Product/ingredient name	Test	Result	Dose	Inoculum
ethylbenzene	-	79 % - Readily - 10 days	-	-

Conclusion/Summary : There are no data available on the mixture itself.

Product/ingredient name	Aquatic half-life	Photolysis	Biodegradability
xylene	-	-	Readily
ethylbenzene	-	-	Readily
toluene	-	-	Readily

Bioaccumulative potential

Product/ingredient name	$LogP_{ow}$	BCF	Potential
Solvent naphtha (petroleum), heavy arom.	2.8 to 6.5	-	high
dimethyl carbonate	0.354	-	low
xylene	3.12	7.4 to 18.5	low
ethylbenzene	3.6	79.43	low
toluene	2.73	8.32	low
naphthalene	3.4	85.11	low

Mobility in soil

Soil/water partition coefficient (K_{OC}) : Not available.

Other adverse effects : No known significant effects or critical hazards.

Section 13. Disposal considerations

Disposal methods : The generation of waste should be avoided or minimized wherever possible. Disposal of this product, solutions and any by-products should at all times comply with the requirements of environmental protection and waste disposal legislation and any regional local authority requirements. Dispose of surplus and non-recyclable products via a licensed waste disposal contractor. Waste should not be disposed of untreated to the sewer unless fully compliant with the requirements of all authorities with jurisdiction. Waste packaging should be recycled. Incineration or landfill should only be considered when recycling is not feasible. This material and its container must be disposed of in a safe way. Care should be taken when handling emptied containers that have not been cleaned or rinsed out. Empty containers or liners may retain some product residues. Vapor from product residues may create a highly flammable or explosive atmosphere inside the container. Do not cut, weld or grind used containers unless they have been cleaned thoroughly internally. Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers.

Section 14. Transport information

	UN	IMDG	IATA
UN number	UN1263	UN1263	UN1263
UN proper shipping name	PAINT	PAINT	PAINT
Transport hazard class(es)	3	3	3
Packing group	III	III	III
Environmental hazards	Yes. The environmentally hazardous substance mark is not required.	Yes.	Yes. The environmentally hazardous substance mark is not required.
Marine pollutant substances	Not applicable.	(Solvent naphtha (petroleum), heavy aromatic, trizinc bis (orthophosphate))	Not applicable.

Additional information

UN : None identified.

IMDG : The marine pollutant mark is not required when transported in sizes of ≤5 L or ≤5 kg.

IATA : The environmentally hazardous substance mark may appear if required by other transportation regulations.

Special precautions for user : **Transport within user's premises:** always transport in closed containers that are upright and secure. Ensure that persons transporting the product know what to do in the event of an accident or spillage.

Transport in bulk according to IMO instruments : Not applicable.

Section 15. Regulatory information

Singapore - hazardous chemicals under government control

None.

International regulations

Montreal Protocol

Not listed.

Stockholm Convention on Persistent Organic Pollutants

Not listed.

Section 16. Other information

History

Date of issue/Date of revision	:	12 March 2022
Date of previous issue	:	5/21/2021
Version	:	6.12
Prepared by	:	EHS
Key to abbreviations	:	ATE = Acute Toxicity Estimate BCF = Bioconcentration Factor GHS = Globally Harmonized System of Classification and Labelling of Chemicals IATA = International Air Transport Association IBC = Intermediate Bulk Container IMDG = International Maritime Dangerous Goods LogPow = logarithm of the octanol/water partition coefficient MARPOL = International Convention for the Prevention of Pollution From Ships, 1973 as modified by the Protocol of 1978. ("Marpol" = marine pollution) UN = United Nations

Indicates information that has changed from previously issued version.

Notice to reader

The information contained in this data sheet is based on present scientific and technical knowledge. The purpose of this information is to draw attention to the health and safety aspects concerning the products supplied by PPG, and to recommend precautionary measures for the storage and handling of the products. No warranty or guarantee is given in respect of the properties of the products. No liability can be accepted for any failure to observe the precautionary measures described in this data sheet or for any misuse of the products.