

SAFETY DATA SHEET



Date of issue/Date of revision 17 October 2024

Version 4.05

Section 1. Identification

Product name : SIGMAGUARD CSF 585 HARDENER
Product code : 000001099278
Other means of identification : 00219189; 00219193; 00293059; 00295221
Product type : Liquid.

Relevant identified uses of the substance or mixture and uses advised against

Product use : Professional applications, Used by spraying.
Use of the substance/mixture : Hardener.
Uses advised against : Not applicable.

Manufacturer : PPG Industries, Inc.
One PPG Place
Pittsburgh, PA 15272

Emergency telephone number : (412) 434-4515 (U.S.)
(514) 645-1320 (Canada)
SETIQ Interior de la República: 800-00-214-00 (México)
SETIQ Ciudad de México: (55) 5559-1588 (México)

Technical Phone Number : 888-977-4762

Section 2. Hazards identification

OSHA/HCS status : This material is considered hazardous by the OSHA Hazard Communication Standard (29 CFR 1910.1200).

Classification of the substance or mixture : FLAMMABLE LIQUIDS - Category 4
SKIN CORROSION - Category 1C
SERIOUS EYE DAMAGE - Category 1
Percentage of the mixture consisting of ingredient(s) of unknown acute toxicity: 34.8% (oral), 34.8% (dermal), 99.5% (inhalation)

GHS label elements

Hazard pictograms :



Signal word : Danger

Hazard statements : Combustible liquid.
Causes severe skin burns and eye damage.

Section 2. Hazards identification

Precautionary statements

- Prevention** : Wear protective gloves, protective clothing and eye or face protection. Keep away from flames and hot surfaces. No smoking. Wash thoroughly after handling.
- Response** : IF INHALED: Remove person to fresh air and keep comfortable for breathing. Immediately call a POISON CENTER or doctor. IF SWALLOWED: Immediately call a POISON CENTER or doctor. Rinse mouth. Do NOT induce vomiting. IF ON SKIN (or hair): Take off immediately all contaminated clothing. Rinse skin with water. Immediately call a POISON CENTER or doctor. Wash contaminated clothing before reuse. IF IN EYES: Rinse cautiously with water for several minutes. Remove contact lenses, if present and easy to do. Continue rinsing. Immediately call a POISON CENTER or doctor.
- Storage** : Store locked up. Store in a well-ventilated place. Keep cool.
- Disposal** : Dispose of contents and container in accordance with all local, regional, national and international regulations.
- Supplemental label elements** : Repeated exposure to high vapor concentrations may cause irritation of the respiratory system and permanent brain and nervous system damage. Inhalation of vapor/aerosol concentrations above the recommended exposure limits causes headaches, drowsiness and nausea and may lead to unconsciousness or death. Emits toxic fumes when heated.
- Hazards not otherwise classified** : None known.

Section 3. Composition/information on ingredients

- Substance/mixture** : Mixture
- Product name** : SIGMAGUARD CSF 585 HARDENER
- Other means of identification** : 00219189; 00219193; 00293059; 00295221

Ingredient name	%	CAS number
Poly[oxy(methyl-1,2-ethanediyl)], α -(2-aminomethylethyl)- ω -(2-aminomethylethoxy)-	$\geq 50 - \leq 75$	9046-10-0 (n = 2-6)
2,4,6-tris(dimethylaminomethyl)phenol	$\geq 1.0 - \leq 3.2$	90-72-2

SUB codes represent substances without registered CAS Numbers.

Any concentration shown as a range is to protect confidentiality or is due to batch variation.

There are no additional ingredients present which, within the current knowledge of the supplier and in the concentrations applicable, are classified as hazardous to health or the environment and hence require reporting in this section.

Occupational exposure limits, if available, are listed in Section 8.

Section 4. First aid measures

If ingestion, irritation, any type of overexposure or symptoms of overexposure occur during or persists after use of this product, contact a POISON CONTROL CENTER, EMERGENCY ROOM OR PHYSICIAN immediately; have Safety Data Sheet information available. Never give anything by mouth to an unconscious or convulsing person.

Description of necessary first aid measures

- Eye contact** : Check for and remove any contact lenses. Immediately flush eyes with running water for at least 15 minutes, keeping eyelids open. Seek immediate medical attention.
- Inhalation** : Remove to fresh air. Keep person warm and at rest. If not breathing, if breathing is irregular or if respiratory arrest occurs, provide artificial respiration or oxygen by trained personnel.
- Skin contact** : Remove contaminated clothing and shoes. Wash skin thoroughly with soap and water or use recognized skin cleanser. Do NOT use solvents or thinners.
- Ingestion** : If swallowed, seek medical advice immediately and show this container or label. Keep person warm and at rest. Do NOT induce vomiting.

Most important symptoms/effects, acute and delayed

Potential acute health effects

- Eye contact** : Causes serious eye damage.
- Inhalation** : No known significant effects or critical hazards.
- Skin contact** : Causes severe burns.
- Ingestion** : No known significant effects or critical hazards.

Over-exposure signs/symptoms

- Eye contact** : Adverse symptoms may include the following:
pain
watering
redness
- Inhalation** : No specific data.
- Skin contact** : Adverse symptoms may include the following:
pain or irritation
redness
blistering may occur
- Ingestion** : Adverse symptoms may include the following:
stomach pains

Indication of immediate medical attention and special treatment needed, if necessary

- Notes to physician** : In case of inhalation of decomposition products in a fire, symptoms may be delayed. The exposed person may need to be kept under medical surveillance for 48 hours.
- Specific treatments** : No specific treatment.
- Protection of first-aiders** : No action shall be taken involving any personal risk or without suitable training. If it is suspected that fumes are still present, the rescuer should wear an appropriate mask or self-contained breathing apparatus. It may be dangerous to the person providing aid to give mouth-to-mouth resuscitation. Wash contaminated clothing thoroughly with water before removing it, or wear gloves.

See toxicological information (Section 11)

Section 5. Fire-fighting measures

Extinguishing media

Suitable extinguishing media : Use dry chemical, CO₂, water spray (fog) or foam.

Unsuitable extinguishing media : Do not use water jet.

Specific hazards arising from the chemical : Combustible liquid. In a fire or if heated, a pressure increase will occur and the container may burst, with the risk of a subsequent explosion. Vapors may accumulate in low or confined areas or travel a considerable distance to a source of ignition and flash back. Runoff to sewer may create fire or explosion hazard.

Hazardous thermal decomposition products : Decomposition products may include the following materials:
carbon oxides
nitrogen oxides

Special protective actions for fire-fighters : Promptly isolate the scene by removing all persons from the vicinity of the incident if there is a fire. No action shall be taken involving any personal risk or without suitable training. Move containers from fire area if this can be done without risk. Use water spray to keep fire-exposed containers cool.

Special protective equipment for fire-fighters : Fire-fighters should wear appropriate protective equipment and self-contained breathing apparatus (SCBA) with a full face-piece operated in positive pressure mode.

Section 6. Accidental release measures

Personal precautions, protective equipment and emergency procedures

For non-emergency personnel : No action shall be taken involving any personal risk or without suitable training. Evacuate surrounding areas. Keep unnecessary and unprotected personnel from entering. Do not touch or walk through spilled material. Shut off all ignition sources. No flares, smoking or flames in hazard area. Do not breathe vapor or mist. Provide adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Put on appropriate personal protective equipment.

For emergency responders : If specialized clothing is required to deal with the spillage, take note of any information in Section 8 on suitable and unsuitable materials. See also the information in "For non-emergency personnel".

Environmental precautions : Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers. Inform the relevant authorities if the product has caused environmental pollution (sewers, waterways, soil or air).

Methods and materials for containment and cleaning up

Small spill : Stop leak if without risk. Move containers from spill area. Use spark-proof tools and explosion-proof equipment. Dilute with water and mop up if water-soluble. Alternatively, or if water-insoluble, absorb with an inert dry material and place in an appropriate waste disposal container. Dispose of via a licensed waste disposal contractor.

Section 6. Accidental release measures

- Large spill** : Stop leak if without risk. Move containers from spill area. Use spark-proof tools and explosion-proof equipment. Approach release from upwind. Prevent entry into sewers, water courses, basements or confined areas. Wash spillages into an effluent treatment plant or proceed as follows. Contain and collect spillage with non-combustible, absorbent material e.g. sand, earth, vermiculite or diatomaceous earth and place in container for disposal according to local regulations (see Section 13). Dispose of via a licensed waste disposal contractor. Contaminated absorbent material may pose the same hazard as the spilled product. Note: see Section 1 for emergency contact information and Section 13 for waste disposal.

Section 7. Handling and storage

Precautions for safe handling

- Protective measures** : Put on appropriate personal protective equipment (see Section 8). Do not get in eyes or on skin or clothing. Do not breathe vapor or mist. Do not ingest. Use only with adequate ventilation. Wear appropriate respirator when ventilation is inadequate. Do not enter storage areas and confined spaces unless adequately ventilated. Keep in the original container or an approved alternative made from a compatible material, kept tightly closed when not in use. Store and use away from heat, sparks, open flame or any other ignition source. Use explosion-proof electrical (ventilating, lighting and material handling) equipment. Use only non-sparking tools. Empty containers retain product residue and can be hazardous. Do not reuse container.
- Special precautions** : Vapors may accumulate in low or confined areas or travel a considerable distance to a source of ignition and flash back. Vapors are heavier than air and may spread along floors. If this material is part of a multiple component system, read the Safety Data Sheet(s) for the other component or components before blending as the resulting mixture may have the hazards of all of its parts.
- Advice on general occupational hygiene** : Eating, drinking and smoking should be prohibited in areas where this material is handled, stored and processed. Workers should wash hands and face before eating, drinking and smoking. Remove contaminated clothing and protective equipment before entering eating areas. See also Section 8 for additional information on hygiene measures.
- Conditions for safe storage, including any incompatibilities** : Store between the following temperatures: 0 to 35°C (32 to 95°F). Store in accordance with local regulations. Store in a segregated and approved area. Store in original container protected from direct sunlight in a dry, cool and well-ventilated area, away from incompatible materials (see Section 10) and food and drink. Store locked up. Eliminate all ignition sources. Separate from oxidizing materials. Keep container tightly closed and sealed until ready for use. Containers that have been opened must be carefully resealed and kept upright to prevent leakage. Do not store in unlabeled containers. Use appropriate containment to avoid environmental contamination.

Section 8. Exposure controls/personal protection

Control parameters

Occupational exposure limits

Ingredient name	Exposure limits
Poly[oxy(methyl-1,2-ethanediyl)], α -(2-aminomethylethyl)- ω -(2-aminomethylethoxy)-	None.
2,4,6-tris(dimethylaminomethyl)phenol	None.

Section 8. Exposure controls/personal protection

Key to abbreviations

A	= Acceptable Maximum Peak	S	= Potential skin absorption
ACGIH	= American Conference of Governmental Industrial Hygienists.	SR	= Respiratory sensitization
C	= Ceiling Limit	SS	= Skin sensitization
F	= Fume	STEL	= Short term Exposure limit values
IPEL	= Internal Permissible Exposure Limit	TD	= Total dust
OSHA	= Occupational Safety and Health Administration.	TLV	= Threshold Limit Value
R	= Respirable	TWA	= Time Weighted Average
Z	= OSHA 29 CFR 1910.1200 Subpart Z - Toxic and Hazardous Substances		

Consult local authorities for acceptable exposure limits.

Recommended monitoring procedures : Reference should be made to appropriate monitoring standards. Reference to national guidance documents for methods for the determination of hazardous substances will also be required.

Appropriate engineering controls : Use only with adequate ventilation. Use process enclosures, local exhaust ventilation or other engineering controls to keep worker exposure to airborne contaminants below any recommended or statutory limits. The engineering controls also need to keep gas, vapor or dust concentrations below any lower explosive limits. Use explosion-proof ventilation equipment.

Environmental exposure controls : Emissions from ventilation or work process equipment should be checked to ensure they comply with the requirements of environmental protection legislation. In some cases, fume scrubbers, filters or engineering modifications to the process equipment will be necessary to reduce emissions to acceptable levels.

Individual protection measures

Hygiene measures : Wash hands, forearms and face thoroughly after handling chemical products, before eating, smoking and using the lavatory and at the end of the working period. Appropriate techniques should be used to remove potentially contaminated clothing. Wash contaminated clothing before reusing. Ensure that eyewash stations and safety showers are close to the workstation location.

Eye/face protection : Chemical splash goggles and face shield.

Skin protection

Hand protection : Chemical-resistant, impervious gloves complying with an approved standard should be worn at all times when handling chemical products if a risk assessment indicates this is necessary. Considering the parameters specified by the glove manufacturer, check during use that the gloves are still retaining their protective properties. It should be noted that the time to breakthrough for any glove material may be different for different glove manufacturers. In the case of mixtures, consisting of several substances, the protection time of the gloves cannot be accurately estimated.

Gloves : nitrile neoprene

Body protection : Personal protective equipment for the body should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

Other skin protection : Appropriate footwear and any additional skin protection measures should be selected based on the task being performed and the risks involved and should be approved by a specialist before handling this product.

Respiratory protection : Respirator selection must be based on known or anticipated exposure levels, the hazards of the product and the safe working limits of the selected respirator. If workers are exposed to concentrations above the exposure limit, they must use appropriate, certified respirators. Use a properly fitted, air-purifying or air-fed respirator complying with an approved standard if a risk assessment indicates this is necessary.

Section 8. Exposure controls/personal protection

The respiratory protection shall be in accordance to 29 CFR 1910.134.

Section 9. Physical and chemical properties

Appearance

Physical state	: Liquid.
Color	: Colorless.
Odor	: Amine-like.
Odor threshold	: Not available.
pH	: Not applicable.
Melting point	: Not available.
Boiling point	: >37.78°C (>100°F)
Flash point	: Closed cup: 80°C (176°F)
Auto-ignition temperature	: 426°C (798.8°F)
Decomposition temperature	: Not available.
Flammability	: Not available.
Lower and upper explosive (flammable) limits	: Not available.
Evaporation rate	: Not available.
Vapor pressure	: Not available.
Vapor density	: Not available.
Relative density	: 0.98
Density (lbs / gal)	: 8.18

	Media	Result
Solubility(ies)	cold water	Not soluble

Partition coefficient: n-octanol/water : Not applicable.

Viscosity : Dynamic (room temperature): Not available.
Kinematic (room temperature): Not available.
Kinematic (40°C (104°F)): <14 mm²/s (<14 cSt)

% Solid. (w/w) : 100

Section 10. Stability and reactivity

Reactivity : No specific test data related to reactivity available for this product or its ingredients.

Chemical stability : The product is stable.

Possibility of hazardous reactions : Under normal conditions of storage and use, hazardous reactions will not occur.

Conditions to avoid : When exposed to high temperatures may produce hazardous decomposition products. Refer to protective measures listed in sections 7 and 8.

Section 10. Stability and reactivity

Incompatible materials : Keep away from the following materials to prevent strong exothermic reactions: oxidizing agents, strong alkalis, strong acids.

Hazardous decomposition products : Depending on conditions, decomposition products may include the following materials: carbon oxides nitrogen oxides

Section 11. Toxicological information

Information on toxicological effects

Acute toxicity

Product/ingredient name	Result	Species	Dose	Exposure
Poly[oxy(methyl-1,2-ethanediyl)], α -(2-aminomethylethyl)- ω -(2-aminomethylethoxy)-2,4,6-tris(dimethylaminomethyl)phenol	LD50 Dermal	Rat	2980 mg/kg	-
	LD50 Oral	Rat	2885 mg/kg	-
	LD50 Dermal	Rat	1280 mg/kg	-
	LD50 Oral	Rat	1200 mg/kg	-

Conclusion/Summary : There are no data available on the mixture itself.

Irritation/Corrosion

Conclusion/Summary

Skin : There are no data available on the mixture itself.

Eyes : There are no data available on the mixture itself.

Respiratory : There are no data available on the mixture itself.

Sensitization

Conclusion/Summary

Skin : There are no data available on the mixture itself.

Respiratory : There are no data available on the mixture itself.

Mutagenicity

Conclusion/Summary : There are no data available on the mixture itself.

Carcinogenicity

Conclusion/Summary : There are no data available on the mixture itself.

Reproductive toxicity

Conclusion/Summary : There are no data available on the mixture itself.

Teratogenicity

Conclusion/Summary : There are no data available on the mixture itself.

Specific target organ toxicity (single exposure)

Not available.

Specific target organ toxicity (repeated exposure)

Not available.

Target organs : Contains material which may cause damage to the following organs: skin, eyes.

Section 11. Toxicological information

Aspiration hazard

Not available.

Information on the likely routes of exposure

Potential acute health effects

- Eye contact** : Causes serious eye damage.
Inhalation : No known significant effects or critical hazards.
Skin contact : Causes severe burns.
Ingestion : No known significant effects or critical hazards.

Over-exposure signs/symptoms

- Eye contact** : Adverse symptoms may include the following:
pain
watering
redness
- Inhalation** : No specific data.
- Skin contact** : Adverse symptoms may include the following:
pain or irritation
redness
blistering may occur
- Ingestion** : Adverse symptoms may include the following:
stomach pains

Delayed and immediate effects and also chronic effects from short and long term exposure

- Conclusion/Summary** : There are no data available on the mixture itself. Exposure to component solvent vapor concentrations in excess of the stated occupational exposure limit may result in adverse health effects such as mucous membrane and respiratory system irritation and adverse effects on the kidneys, liver and central nervous system. Symptoms and signs include headache, dizziness, fatigue, muscular weakness, drowsiness and, in extreme cases, loss of consciousness. Solvents may cause some of the above effects by absorption through the skin. There is some evidence that repeated exposure to organic solvent vapors in combination with constant loud noise can cause greater hearing loss than expected from exposure to noise alone. If splashed in the eyes, the liquid may cause irritation and reversible damage. Ingestion may cause nausea, diarrhea and vomiting. This takes into account, where known, delayed and immediate effects and also chronic effects of components from short-term and long-term exposure by oral, inhalation and dermal routes of exposure and eye contact.

Short term exposure

- Potential immediate effects** : There are no data available on the mixture itself.
- Potential delayed effects** : There are no data available on the mixture itself.

Long term exposure

- Potential immediate effects** : There are no data available on the mixture itself.
- Potential delayed effects** : There are no data available on the mixture itself.

Potential chronic health effects

- General** : No known significant effects or critical hazards.
- Carcinogenicity** : No known significant effects or critical hazards.
- Mutagenicity** : No known significant effects or critical hazards.
- Reproductive toxicity** : No known significant effects or critical hazards.

Section 11. Toxicological information

Numerical measures of toxicity

Acute toxicity estimates

Product/ingredient name	Oral (mg/kg)	Dermal (mg/kg)	Inhalation (gases) (ppm)	Inhalation (vapors) (mg/l)	Inhalation (dusts and mists) (mg/l)
SIGMAGUARD CSF 585 HARDENER	2766.8	2865.4	N/A	N/A	N/A
Poly[oxy(methyl-1,2-ethanediyl)], α -(2-aminomethylethyl)- ω -(2-aminomethylethoxy)-2,4,6-tris(dimethylaminomethyl)phenol	2885	2980	N/A	N/A	N/A
	1200	1280	N/A	N/A	N/A

Section 12. Ecological information

Toxicity

Product/ingredient name	Result	Species	Exposure
Poly[oxy(methyl-1,2-ethanediyl)], α -(2-aminomethylethyl)- ω -(2-aminomethylethoxy)-2,4,6-tris(dimethylaminomethyl)phenol	EC50 15 mg/l	Algae	72 hours
	Acute LC50 >100 mg/l	Daphnia	48 hours
	Acute LC50 >100 mg/l	Fish	96 hours

Persistence and degradability

Product/ingredient name	Test	Result	Dose	Inoculum
2,4,6-tris(dimethylaminomethyl)phenol	OECD 301D Ready Biodegradability - Closed Bottle Test	4 % - Not readily - 28 days	-	-

Product/ingredient name	Aquatic half-life	Photolysis	Biodegradability
Poly[oxy(methyl-1,2-ethanediyl)], α -(2-aminomethylethyl)- ω -(2-aminomethylethoxy)-2,4,6-tris(dimethylaminomethyl)phenol	-	-	Not readily
	-	-	Not readily

Bioaccumulative potential

Product/ingredient name	LogP _{ow}	BCF	Potential
2,4,6-tris(dimethylaminomethyl)phenol	0.219	-	Low

Mobility in soil

Section 12. Ecological information

Soil/water partition coefficient (K_{oc}) : Not available.

Section 13. Disposal considerations

Disposal methods : The generation of waste should be avoided or minimized wherever possible. Disposal of this product, solutions and any by-products should at all times comply with the requirements of environmental protection and waste disposal legislation and any regional local authority requirements. Dispose of surplus and non-recyclable products via a licensed waste disposal contractor. Waste should not be disposed of untreated to the sewer unless fully compliant with the requirements of all authorities with jurisdiction. Waste packaging should be recycled. Incineration or landfill should only be considered when recycling is not feasible. This material and its container must be disposed of in a safe way. Care should be taken when handling emptied containers that have not been cleaned or rinsed out. Empty containers or liners may retain some product residues. Vapor from product residues may create a highly flammable or explosive atmosphere inside the container. Do not cut, weld or grind used containers unless they have been cleaned thoroughly internally. Avoid dispersal of spilled material and runoff and contact with soil, waterways, drains and sewers.

Disposal should be in accordance with applicable regional, national and local laws and regulations.

Refer to Section 7: HANDLING AND STORAGE and Section 8: EXPOSURE CONTROLS/PERSONAL PROTECTION for additional handling information and protection of employees. Section 6. Accidental release measures

14. Transport information

	DOT	IMDG	IATA
UN number	UN3066	UN3066	UN3066
UN proper shipping name	PAINT	PAINT	PAINT
Transport hazard class (es)	8	8	8
Packing group	III	III	III
Environmental hazards	No.	No.	No.
Marine pollutant substances	Not applicable.	Not applicable.	Not applicable.

Additional information

DOT : None identified.

IMDG : None identified.

IATA : None identified.

Special precautions for user : **Transport within user's premises:** always transport in closed containers that are upright and secure. Ensure that persons transporting the product know what to do in the event of an accident or spillage.

Product code 000001099278

Date of issue 17 October 2024 Version 4.05

Product name SIGMAGUARD CSF 585 HARDENER

14. Transport information

Transport in bulk according to IMO instruments : Not applicable.

Section 15. Regulatory information

United States

United States inventory (TSCA 8b) : All components are active or exempted.

SARA 302/304

SARA 304 RQ : Not applicable.

Composition/information on ingredients

No products were found.

SARA 311/312

Classification : FLAMMABLE LIQUIDS - Category 4
SKIN CORROSION - Category 1C
SERIOUS EYE DAMAGE - Category 1

Composition/information on ingredients

Name	%	Classification
Poly[oxy(methyl-1,2-ethanediy)], α -(2-aminomethylethyl)- ω - (2-aminomethylethoxy)- 2,4,6-tris(dimethylaminomethyl) phenol	$\geq 50 - \leq 75$ $\geq 1.0 - \leq 3.2$	SKIN CORROSION - Category 1C SERIOUS EYE DAMAGE - Category 1 ACUTE TOXICITY (oral) - Category 4 ACUTE TOXICITY (dermal) - Category 4 SKIN CORROSION - Category 1C SERIOUS EYE DAMAGE - Category 1

Additional environmental information is contained on the Environmental Data Sheet for this product, which can be obtained from your PPG representative.

Section 16. Other information

Please refer to Section 2 of this document for GHS hazard classifications.
The customer is responsible for determining the PPE code for this material.

Date of previous issue : 10/9/2024

Organization that prepared the SDS : EHS

Key to abbreviations : ATE = Acute Toxicity Estimate
BCF = Bioconcentration Factor
GHS = Globally Harmonized System of Classification and Labelling of Chemicals
IATA = International Air Transport Association
IBC = Intermediate Bulk Container
IMDG = International Maritime Dangerous Goods
LogPow = logarithm of the octanol/water partition coefficient
MARPOL = International Convention for the Prevention of Pollution From Ships, 1973 as modified by the Protocol of 1978. ("Marpol" = marine pollution)
N/A = Not available

Section 16. Other information

SGG = Segregation Group

UN = United Nations

✔ Indicates information that has changed from previously issued version.

Disclaimer

The information contained in this data sheet is based on present scientific and technical knowledge. The purpose of this information is to draw attention to the health and safety aspects concerning the products supplied by PPG, and to recommend precautionary measures for the storage and handling of the products. No warranty or guarantee is given in respect of the properties of the products. No liability can be accepted for any failure to observe the precautionary measures described in this data sheet or for any misuse of the products.